

## Job Description – Young People’s Worker – Central Team

### The role

You will be helping disabled young people feel unstoppable. As Young People’s Worker you will be delivering vital support to young people between the ages of 13 and 25 affected by spina bifida and hydrocephalus to help them become more independent.

You will be the person who will empower them to reach their potential, offering one to one support and coordinating chances for people to get together, make friends and build their support network.

You will be the person that raises awareness of spina bifida and hydrocephalus within the community and with service providers to ensure that no young person affected by our conditions feels alone.

### What Spina Bifida Hydrocephalus Scotland can offer you

**Flexibility** – We offer flexible working, including the opportunity to work from home or around caring responsibilities.

**Motivated and supportive colleagues** – Staff scored SBH Scotland as 9 out of 10 for motivation and a supportive work environment.

**An opportunity to express yourself** – Staff scored SBH Scotland as 8 out of 10 for being supportive in taking risks with new ideas.

**We also offer:** Workplace pension scheme, salary sacrifice scheme, death in service benefit, childcare voucher scheme, 30 days annual leave entitlement and 4 days Public Holidays.

**Role reports to:** Team Lead (Central Scotland)

**Place of Work:** Home-based with travel to the Dan Young Building, Dullatur as required. Requirement for travel within the East of Scotland to accommodate needs of families.

**Working Hours:** 28 Hours per week, normally 9.00am to 4.30pm. The role will necessitate working some hours out with normal office hours, including evening and some weekends

**Salary:** £19,733 (£24,666 pro-rata)

**Contract Term:** 1-year Fixed Term Contract

## **Key duties and responsibilities:**

### **To be as unstoppable as the people we support.**

- To help foster lasting friendships by coordinating the delivery of engaging activities for our young people, and their carers. The activities will focus on promoting independence, self-management, wellbeing and peer support.
- To provide one to one support to young people with spina bifida and hydrocephalus and their families – offering specialist information and advice.
- To work with families and young people with spina bifida and hydrocephalus to help them advocate for services and support.

### **To be a team player who unifies people around our cause.**

- To liaise and work in partnership with other statutory and voluntary organisations to meet the needs of young people with spina bifida and hydrocephalus as they transition from childhood to adulthood.
- Work in partnership with healthcare professionals to support individuals and families and attend and contribute to NHS Lothian Spina Bifida Teenage and Transition Clinics.
- Contribute to developing a comprehensive database of resources for young people and their families and carers.
- To work with fundraising and communications colleagues in identifying stories that can promote the work of the charity and motivate our service users, supporters and staff.

### **A commitment to continuous learning and improvement.**

- To provide regular analysis of the service's impact.
- To ensure that reporting and recording of all service user intervention is accurate, up to date and secure.
- To gather data and feedback to learn from failures and apply learning to improve processes and service delivery.
- Be committed to ensure that service users are safeguarded and protected from harm whilst engaged with any of SBH Scotland's services

## Person Specification – Young People’s Worker

	Essential	Desirable
<b>Qualifications/ Education</b>	<ul style="list-style-type: none"> <li>• Educated to SVQ3/4 level or equivalent level of relevant knowledge/experience.</li> <li>• Experience of working with young people and their families and carers.</li> <li>• A current full driving license and use of a car.</li> </ul>	<ul style="list-style-type: none"> <li>• Experience of working with young people with additional support needs.</li> </ul>
<b>Knowledge</b>	<ul style="list-style-type: none"> <li>• Knowledge of developmental milestones.</li> <li>• Computer literate and able to use databases, social media &amp; mobile technologies.</li> <li>• Knowledge and understanding of Child Protection and Protection of Vulnerable Groups.</li> <li>• Experience of working with young people and their families and carers in a variety of settings.</li> </ul>	<ul style="list-style-type: none"> <li>• Knowledge and understanding of Spina Bifida and/or Hydrocephalus</li> <li>• Knowledge and understanding of partner agencies and support networks</li> <li>• Knowledge and understanding of Scottish disability transition policies</li> <li>• Understanding of additional support needs</li> </ul>

<p><b>Abilities and skills</b></p>	<ul style="list-style-type: none"> <li>• A creative person in their approach to delivering support and solving problems.</li> <li>• Excellent interpersonal skills and ability to develop constructive working relationships with identified young people and families as well as a wide range of service users, carers and partner agencies.</li> <li>• Proactive, resourceful and willing to contribute to the team in the interests of overall service aims.</li> <li>• Able to make safe judgements in accordance with the organisation’s policies on lone working</li> <li>• Facilitator skills, including experience in coordinating and delivering group work.</li> </ul>	
<p><b>Personal Qualities</b></p>	<ul style="list-style-type: none"> <li>• Good communicator with young people, parents and carers.</li> <li>• Resourceful and empathetic, with a commitment to a person-centred approach.</li> <li>• A “can do” approach.</li> <li>• Enthusiastic and willing to learn.</li> </ul>	